Kiveton Park Medical Practice

Patient Participation Group

Chairman's' report – 2013

The group continues to do excellent work on behalf of the patient community, thanks to the continued support of its members, and the medical and administrative team from the practice.

There have been twelve full meetings and numerous sub-groups, equating to hundreds of hours of voluntary effort.

The second year since the formation of the group has been of even greater emphasis on the patient as the focal point of the structuring of medical and care services nationally and locally.

Therefore the NHS Rotherham public engagement team has provided a platform for communication to and between all of the PPGs in the Rotherham area. We have attended all of their meetings and are recognised by them as being amongst the most positive and committed of all of the groups which they work with.

The new consumer group – Health watch Rotherham has been formed and one of our group is a director on its board.

Our commitment to personal fitness and the need for more responsibility to be taken by the individual to get and keep fit was championed by Doctor Wallis, a senior member of the practice team.

This led to our health and fitness day in July, which showcased the whole spectrum of activities available to patients in our area, of all ages and abilities.

A dedicated PPG team was formed in support of Doctor Wallis, which provided many hours of work in the design, organisation and delivery of the day.

In the broader context, this initiative placed Kiveton practice at the forefront of public health innovators and providers in Rotherham

In response to plans for extensive new house building in our area, the PPG has recognised the implications on capacity to provide health and care services for an increased population. The PPG has therefore written to the Borough council, expressing this concern and requesting closer involvement.

During the latter months of the year, the PPG formed a small group with the task of completing a review of patient opinion of our medical and care services.

A questionnaire was designed and delivered to a random sample of patients of both Kiveton and Harthill surgeries.

The response was significant, and provides valuable information based on which improvements to the service can be made.

The results will be published in detail, but in summary, the general level of scoring and comments are very positive.

Looking ahead, future work of the PPG will include - improving communications with patients, the follow up of our health and fitness event with a programme of activities, and the building of strong relations with schools. We will also maintain our endeavours to ensure the provision of top class medical and care services for an increased local population.

We will seek to consolidate finances and funding to support these activities.

Brian Daniels